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Managing Front Office Operations 8th

As a textbook, Managing Front Office Operations contains some very good information on running a hotel. It is directed more toward those who will operate a very large, upscale operation rather than the smaller hotels in smaller cities. There are review questions and mock situations that apply the lessons learned at the end of each chapter.

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Front Office Management - Introduction - Tutorialspoint

The Front Office is also called the nerve centre of a hotel. It can be defined as a front of the housing department located around the foyer and the lobby area of a hospitality property. As this department is located around the foyer area of the hotel and is visible to the guests, patrons and visitors, they are collectively called "Front Office".

Front Office Department Introduction, Operations and Functions

Front Office Management 7 Front office area is commonly termed as 'Reception', as it is the place where the guests are received when they arrive at the hotel. It is the first point of interaction between the hotel and the guests. Being the prime interface between the hotel services and the guests,

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